FORM PTO-1390 **REV. 5-93**

US DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE

TRANSMITTAL LETTER TO THE UNITED STATES DESIGNATED/ELECTED OFFICE (DO/EO/US)

ATTORNEYS DOCKET NUMBER P98,3211

U.S.APPLICATION NO. (if known, see 37 CFR 1.5)

09/254101

INTERNATIONAL APPLICATION NO. PCT/DE97/01730

INTERNATIONAL FILING DATE 13 August 1997

PRIORITY DATE CLAIMED 30 August 1996

TITLE OF INVENTION

METHOD FOR INCORPORATING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE ANSWERING SYSTEM

APPLICANT(S) FOR DO/EO/US

Reinhard Knitl et al.

Applicant herewith submits to the United States Designated/Elected Office (DO/EO/US) the following items and other information:

This is a FIRST submission of items concerning a filing under 35 U.S.C. 371.

CONCERNING A FILING UNDER 35 U.S.C. 371

- This is a SECOND or SUBSEQUENT submission of items concerning a filing under 35 U.S.C. 371. 2. 🗆
- This express request to begin national examination procedures (35 U.S.C. 371(f)) at any time rather than delay.
- -3. ⊠ 74. ⊗ A proper Demand for International Preliminary Examination was made by the 19th month from the earliest claimed priority date.
- A copy of International Application as filed (35 U.S.C. 371(c)(2))
 - a. ⊠ is transmitted herewith (required only if not transmitted by the International Bureau).
 - b. 🗆 has been transmitted by the International Bureau.
 - c. 🗆 is not required, as the application was filed in the United States Receiving Office (RO/US)
- -6. A translation of the International Application into English (35 U.S.C. 371(c)(2)
- 7. ⊠ Amendments to the claims of the International Application under PCT Article 19 (35 U.S.C. §371(c)(3))
 - are transmitted herewith (required only if not transmitted by the International Bureau). a. 🗆
 - b. □ have been transmitted by the International Bureau.
 - c. 🗅 have not been made; however, the time limit for making such amendments has NOT expired.
 - have not been made and will not be made.
- A translation of the amendments to the claims under PCT Article 19 (35 U.S.C. 371(c)(3)).
- . 9. ⊠ An oath or declaration of the inventor(s) (35 U.S.C. 371(c)(4)). EXECUTED
- 10.0 A translation of the annexes to the International Preliminary Examination Report under PCT Article 36 (35 U.S.C. 371(c)(5)).

Items 11. to 16. below concern other document(s) or information included:

- An Information Disclosure Statement under 37 C.F.R. 1.97 and 1.98; (PTO 1449, Prior Art, Search Report)
- **%**2. ⊠ An assignment document for recording. A separate cover sheet in compliance with 37 C.F.R. 3.28 and 3.31 is included. (SEE ATTACHED ENVELOPPE)
- A FIRST preliminary amendment. **¹**¹3. ⊠
 - A SECOND or SUBSEQUENT preliminary amendment.
- 14. 🗆 A substitute specification.
- 15. 🗆 A change of power of attorney and/or address letter.
- 16. ⊠ Other items or information:
 - a.

 Submission of Drawings Figs. 1-3 on 2 shts
 - b.

 EXPRESS MAIL #EL253252531US dated 3-1-99

			NTERNATIONAL APPLICATION NO. PCT/DE97/01730		NEY'S DOCKET NUMBER	
17. Ø The following fees are submitted:					CALCULATIONS	PTO USE ONLY
BASIC NATIONAL FEE (37 C.F.R. 1.492(a)(1)-(5): Search Report has been prepared by the EPO or JPO						
International preliminary examination fee paid to USPTO (37 C.F.R. 1.482) \$720.00 No international preliminary examination fee paid to USPTO (37 C.F.R. 1.482) but						
international search fee paid to USPTO (37 C.F.R. 1.445(a)(2) \$790.00						
Neither international preliminary examination fee (37 C.F.R. 1.482) nor international search fee (37 C.F.R. 1.445(a)(2) paid to USPTO						
International preliminary examination fee paid to USPTO (37 C.F.R. 1.482) and all claims satisfied provisions of PCT Article 33(2)-(4) \$ 98.00						
ENTER APPROPRIATE BASIC FEE AMOUNT =					\$ 840.00	
Surcharge of \$130.00 for furnishing the oath or declaration later than □ 20 □ 30 months from the earliest claimed priority date (37 C.F.R. 1.492(e)).					\$	
Claims	Number Filed		Number Extra	Rate		
	16	- 20 =	0	X \$ 18.00	\$	
Independent Claims	1	- 3 =	0	X \$ 78.00	\$	
Multiple Dependent Claims \$260.00+					\$	
TOTAL OF ABOVE CALCULATIONS =					\$ 840.00	
Reduction by ½ for filing by small entity, if applicable. Verified Small Entity statement must also be filed. (Note 37 C.F.R. 1.9, 1.27, 1.28)					\$	
SUBTOTAL =					\$ 840.00	
Processing fee of \$130.00 for furnishing the English translation later than 20 30 months from the earliest claimed priority date (37 CFR 1.492(f)).					\$	
TOTAL NATIONAL FEE =					\$ 840.00	
Eee for recording the enclosed assignment (37 C.F.R. 1.21(h). The assignment must be accompanied by an appropriate cover sheet (37 C.F.R. 3.28, 3.31). \$40.00 per property +						
TOTAL FEES ENCLOSED =					\$ 840.00	
					Amount to be refunded	\$
					charged	\$
a. 🛮 A check in the amount of \$ 840.00 to cover the above fees is enclosed.						
b. Please charge my Deposit Account No in the amount of \$ to cover the above fees. A duplicate copy of this sheet is enclosed.						
c. The Commissioner is hereby authorized to charge any additional fees which may be required, or credit any overpayment to Deposit Account No. <u>08-2290</u> . A duplicate copy of this sheet is enclosed.						
NOTE: Where an appropriate time limit under 37 C.F.R. 1.494 or 1.495 has not been get, a petition to revive (37 C.F.R. 1.137(a) or (b)) must be filed and granted to restore the application to pending status.						
SEND ALL CORRESPONDENCE TO: SIGNATURE						
Hill & Simpson A Professional Corporation 85th Floor Sears Tower Chicago, Illinois 60606						
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l .		KE	egistration Nur	nner	•	

09/254101

CERTIFICATE OF MAILING BY EXPRESS MAIL

Express Mail Mailing Label Number EL253252531US

Date of Deposit: March 1, 1999

I hereby certify that this correspondence is being deposited with the United States Postal "Express Mail Post Office to Addressee" service under 37 CFR 1.10(c) on the date indicated above and is addressed to:

BOX PCT

Assistant Commissioner for Patents Washington DC 20231

Case Number:

P98,3211

Applicant:

Reinhard Knitl et al.

International Application No. PCT/DE97/01730
International Filing Date 13 August 1997
Priority Date Claimed 30 August 1996

Title: METHOD FOR INCORPORATING FUNCTIONS OF AN AUTOMATIC CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE ANSWERING SYSTEM

Enclosed are the following documents:

International Application as filed;

English translation;

PTO 1390 in duplicate;

PTO 1449, IDS, Prior Art, Search Report

executed Declaration;

Preliminary Amendment;

Submission of Drawings, FIGS. 1-3 on 2 shts

Executed Assignment, Cover sheet, 40.00 (See attached

envelope)

Fee: \$840.00

Postcard.

Signature of person mailing documents and fees